

Job Opportunity

Role: Tour Guide (Freelance, 2 to 15+ hours per week depending on season)

About the Tour Guide (freelance) role

Are you an enthusiastic person with a deep knowledge of - and love for - Amsterdam, the rest of the Netherlands and surrounding region? Do you enjoy sharing your stories, expertise, and passion about Dutch history, culture and more with international guests? Are you punctual, but also flexible and proactive? If this sounds like you, then keep reading as we at Toms Travel Tours are continuously looking for awesome specialist guides to join our team.

Who are we?

Toms Travel Tours <https://tomstraveltours.com/> is an Amsterdam-based tour operator owned and operated by [Tom van der Leij](#) (hence the name)! We specialize in organizing private tours on-demand, customized to what our upmarket clients want to see and do - all with that local touch. We offer a variety of exclusive, *fun*, personable tours of Amsterdam, the Netherlands and Belgium. Tours range from a couple of hours to full-day trips and multiple-day excursions. Our private tour offerings include walking tours, cycling tours, tours by private vehicle in the Dutch countryside, museum tours and excursions to other cities/villages in the Netherlands and Belgium.

What can you expect?

As a **Tour Guide (Freelance)** for our small but successful Amsterdam-based company, you are responsible for leading fun, engaging private tours for small to medium-sized groups usually ranging from 2 to 8 people, but occasionally with larger groups alongside a second guide. Tours start from 2 hours but can go to 8 hours, or to multiple days depending on clients' desires and your interest, expertise and availability. You can add your own personal touch to every tour!

What You'll Do:

- Deliver the best tour experience for our guests (proactive and personal);
- Plan/adapt tours taking into consideration customer capabilities, closed roads, weather forecast, etc.;
- Work closely with the company owner, Tom, to ensure all tours run smoothly;
- Share your own ideas on guiding and implement them (after discussing with TTT owner).



Who You Are:

- Registered as a freelancer (ZPP'er) in the Netherlands;
- Minimum 2 years of professional guiding experience;
- Guidor certification is highly desirable;
- Interest in and knowledge of Dutch history, culture, horticulture, water management, art, etc. is required;
- Previous work experience for example, as an art historian, architect, engineer, trade, or in another niche sector is a plus;;
- Previous work experience in customer service in the tourism & hospitality industry is a plus;
- Very strong verbal English skills;
- Proficiency in one of the following languages: German, French, Spanish or another language is desirable;
- Photography skills a bonus;
- Extremely guest and service-oriented (attentive);
- Flexibility and adaptability based on business and customer needs;
- Generally available during high tourist season (end-March to mid-September, especially April for tulip season);
- Willingness to work with a booking software to coordinate tour planning;
- Based in the Netherlands.

What We Offer:

- Work for a top-rated tour operator in the Netherlands: See [TripAdvisor ratings](#) and [Google Reviews](#)
- We're not just another tour operator - we offer tailor-made experiences that guests love;
- Flexibility & space to add your own personal touches to tours;
- Flexible freelance working hours;
- Fun, social event(s) for all active guides 1 or 2x per year;
- Very competitive freelance guide rates.

